DELEGATE GUIDE -LANL

Delegate





RevCom is used in several installations across the Department of Energy, each with its own nomenclature for the RevCom roles.

Author (Integrated Project Team, Author, Writer, OPI, PA)—Provides original and updated document versions for review. Responds to comments provided in RevCom

Policy Point of Contact (PPOC) -- Submits the official position of their organization through the review, edit and consolidation of local comments and data request responses. Assigns reviewers and Delegates.

Alternate – Serves as backup to the Approval Coordinator; submits the official position of the organization through the review, edit and consolidation of local comments and data request responses. Assigns reviewers and Delegates.

Delegate—Aids the PPOC in review, edit and consolidation of local comments. Recommends comments for inclusion in official submission.

Approving Official (AO) – Reviews comments to be submitted as representative of the organization's review. RevCom will automatically send a PDF copy of the comments via email as part of the Submit Package function. (Organizational option)

Subject Matter Expert (SME, Reviewer, Employee)—Reviews a document and enters applicable comments and/or explicit data request responses in RevCom.

Monitor-A read-only role; views "bird's eye" status of all system documents.





Delegate Tasks and Responsibilities

Responsibilities when Assigned to a Review

- · Coordinate document review for the organization
- Assign reviewers
- · Set reviewers' deadlines
- · Assess comment submissions
- Submit a comment package showing suggested comments for inclusion in the organization's submission

Note: Delegates do not submit final packages

General Tasks (when not assigned to a review) Build a Team

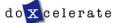
- · Create Reviewer accounts
- Create other Delegate accounts
- Create Groups

Coordinate

- Comment on the document
- Review, edit and consolidate submitted comments
- Select comments for inclusion

Submit Package for PPOC review





Delegates

Delegates are users who are trusted to coordinate review on behalf of the PPOC. Some may have specific areas of expertise that can be applied for review of directive/policy/standard content.

NOTE: A Delegate cannot participate in review of a specific document until he/she has been assigned.

Delegates can perform all coordinator activities up until submission of the final package of comments.

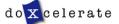
Delegates must be assigned to review specific documents. Upon being assigned, a Delegate can

- Set Due Dates
- Assign Reviewers
- Create user accounts
- · Review an assigned document and submit comments
- Review and Save for Inclusion Reviewers' and Reporting Organizations' comments

Delegates cannot

· Submit the final package

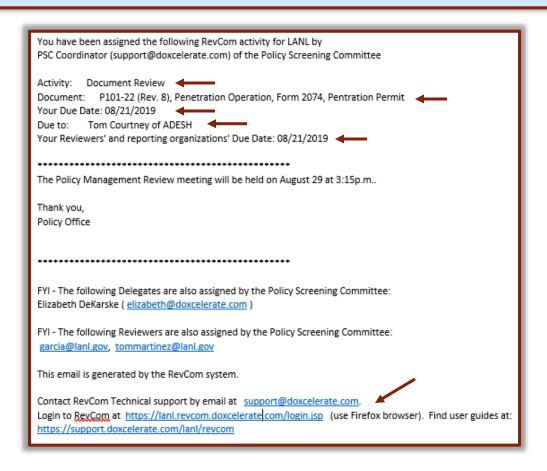




You will receive email notification from RevCom that a document is available for review. Information will include

- The activity
- · Document number and title
- Your deadline
- Due dates for your Reviewers and reporting organizations
- A link to add the Due Date to your calendar
- · A link to RevCom login

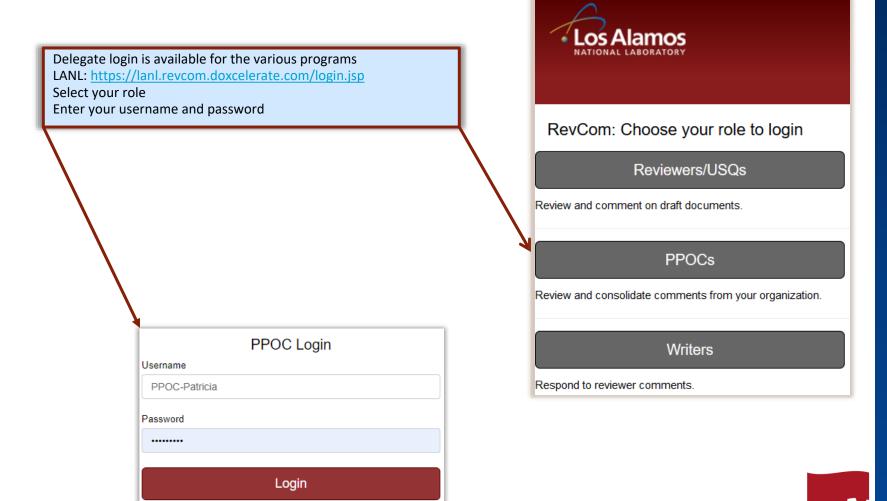
NOTE: The Document List is blank until the PPOC assigns the Delegate to a document







Login





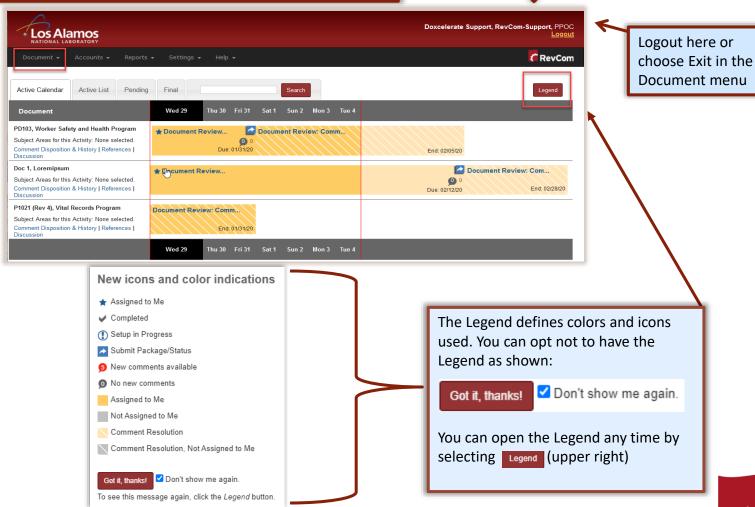
RevCom

Assigned Documents

RevCom opens to Active documents TO WHICH YOU ARE ASSIGNED

- · Choose Pending to see documents awaiting a new activity
- · Choose Final to see documents that have been published



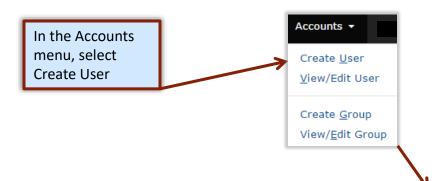




Create User Accounts—Reviewers

- The people you list here will be ones from which you select assignees for each document.
- Once you have created users, you can create groups with special areas of interest.
- The View/Edit functions allow you to update user information and revise group membership.

Note: You can create users and groups at any time, even during a review when you discover a new person to assign.



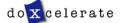


- Select Reviewer
- To create an account for a Reviewer, you need only the email address.
- After you enter the email address, Save the entry.
- Save and New allows you to return for multiple entries.

Caution: Double-check email addresses to ensure that people you assign receive notification.

Create User				
Please identify the role of the user being defined.				
Reviewer Reviewer				
O Delegate				
Enter the following information and then press Save to add a new Reviewer.				
Email:				
Save Save and New Cancel				





Create Delegate Accounts

The Delegate is a person assigned to perform all AC tasks for a specific document, *except* for submitting the final package. He/she can create accounts, assign users, set deadlines, etc., for a specific document review but only after you have assigned him/her as Delegate.



NOTE:

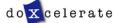
PPOCs/Delegates set their own passwords using an automated system. You will receive email that provides username and a URL connection for setting a password.

SUGGESTION:

Because people forget their usernames, it is good to choose a consistent format for Delegate usernames [first initial + last name (AFellow); last name only (Fellow); all caps (ALADY; LADY)].

Create User					
Please identify the role of the user being defined.					
O Reviewer					
Delegate					
Enter the following information and then press Save to add a new delegate.					
RevCom Username:					
DDelegate					
Full Name:					
Elizabeth DeKarske					
Email:					
edekarske@doxcelerate.com					
Copy-to Emails: (not required)					
External Title:					
Delegate					
Save Save and New Cancel					





Automated Password

New Delegates will receive email that includes username and a link to setting the password.

The login box includes a mechanism to use if you have forgotten your password.

PPOC Login Username Username Password Login Forgot Your Password? | Return to RevCom After 30 minutes of inactivity, the RevCom system will timeout and you will be automatically logged out. Please save often.

PASSWORD RULES:

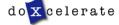
- Passwords cannot be reused
- Minimum length is 8 characters
- Must include at least one of each of the following:
 - Uppercase letter
 - o Lowercase letter
 - o Number
 - Special character (only \$ or #)
- The \$ or # cannot be in the last position

UNSUCCESSFUL PASSWORD CHANGE:

Errors include:

- · Reuse of an old password
- Failure to retype the new password correctly
- A special character in the last position
- Too few letters
- Missing required elements (uppercase/lowercase letter, number, # or \$)
- Entering the wrong special character





Blocked PPOCs/Delegates

Users are blocked when they

- Fail to login successfully three times
- · Remain inactive for an extended period
- Do not respond to email inviting them to reset a password

Edit User RevCom Username: Delegate2 Full Name: Elizabeth DeKarske Email: edekarske@doxcelerate.com Copy-to Emails: (not required) External Title: Delegate Groups and their assigned Subject Areas: Update Cancel Additional actions for this user: Reset Password Remove Block

The PPOC is responsible for unblocking the Delegate's access.

In the Accounts menu, select View/Edit User

 Select the Delegate's account and choose Unblock



To complete the

process, return to the

Delegate's page and select **Reset Password**

Create Groups

Your Accounts listing will be similar to the one below

View User

Click a user name to make updates.

Delegates

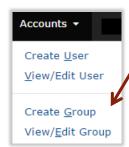
- · Patricia Greeson
- · Elizabeth DeKarske

Reviewers

- · edekarske@doxcelerate.com
- elizabeth@doxcelerate.com
- jane@doxcelerate.com
- jim@doxcelerate.com
- jmcdonald@doxcelerate.com
- jmcdonald@lanl.gov
- john@doxcelerate.com
- kathleen@lanl.gov
- sharon@lanl.gov

Create New User

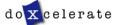
In the Accounts menu, select Create Group



You can at any time

- Add or remove Delegates and/or Reviewers
- · Create new groups
- Have a Reviewer or Delegate serve on several groups
- Delete accounts for personnel who have transferred or retired





Not yet Available Create Groups – Automatic Assignment by Subject Areas

Create groups of reviewers and delegates with shared expertise and interests so you can quickly and easily assign them to document reviews.

To create a group

- · type a Group Name
- select the corresponding Subject Area(s) for automatic assignment [optional]
- select the reviewers and/or delegate who belong to the group
- click Save

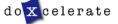
NOTIFICATIONS:

When you have assigned a Subject Area toa Group, that **group will receive automatic notification** when the draft goes online.

You do not have to assign users unless you wish to add to those already assigned.

Create Group					
Enter a Group Name in the text box, select the Subject Areas (optional), and select the Delegates and Reviewers you would like to be a part of the group.					
Group Name:					
Sample Group					
Subject Areas:					
Delegates:					
✓ Delegate1					
☐ Delegate2					
Reviewers:					
☐ edekarske@doxcelerate.com					
✓ elizabeth@doxcelerate.com					
☐ jane@doxcelerate.com					
✓ jim@doxcelerate.com					
✓ jmcdonald@doxcelerate.com					
☐ jmcdonald@lanl.gov					
☐ john@doxcelerate.com					
kathleen@lanl.gov					
sharon@lanl.gov					
Save Cancel					



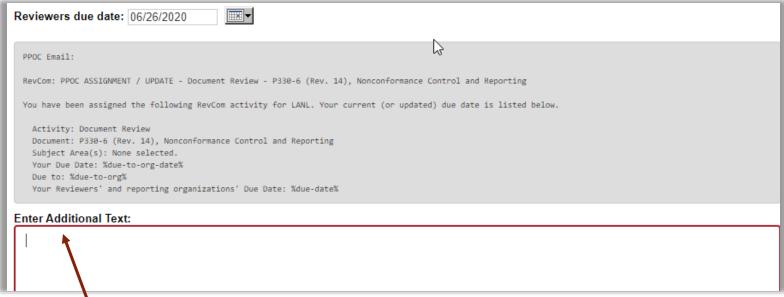


Set Due Dates

If you are going to change Due Dates, it is best to make the change before you assign reviewers. Otherwise, they will receive two emails, one detailing the assignment and due date and a second changing the due date.

In the Version menu, select Set Due Dates

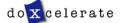




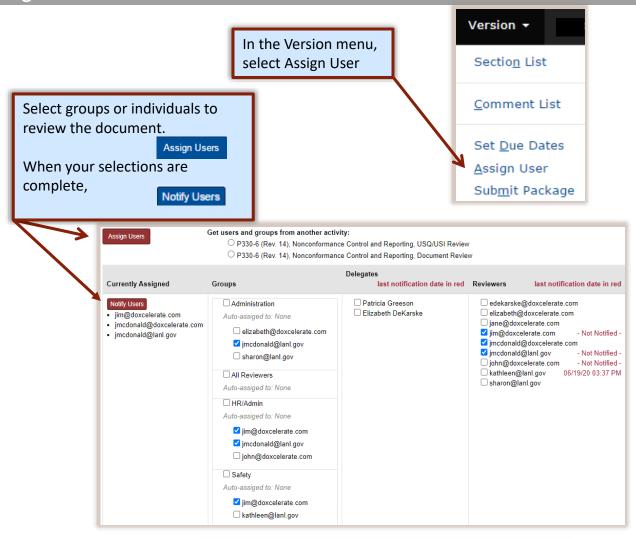
Here, you add any additional information the reviewer needs to complete the review

Notifications will be sent when you Send





Assign Users



In this example, you will note by the dates at right of their names that three reviewers have already been notified. Your notification will go only to new reviewers.





Notify Users

Reviewers to be notified are listed. Check marks indicate that these people will be notified.

You can Enter Additional Text

Send

You can enter an additional message to be included in the notification.

The last notification date will appear in red.

Assigned Reviewers (select for Reviewers notification)

- ✓ jim@doxcelerate.com Not Notified -
- ✓ jmcdonald@doxcelerate.com Not Notified -
- jmcdonald@lanl.gov Not Notified -

SME email:

RevCom: Reviewer ASSIGNMENT / UPDATE - Document Review - P330-6 (Rev. 14), Nonconformance Control and Reporting

You have been assigned the following RevCom activity for LANL by Doxcelerate Support (support@doxcelerate.com) of RevCom-Support.

Activity: Document Review

Document: P330-6 (Rev. 14), Nonconformance Control and Reporting

Subject Area(s): None selected. Your Due Date: 06/26/2020

Enter Additional Text:

Enter additional text here





Carry-over Reviewers

When new versions for the document are posted, the Delegate can choose the same reviewers as were assigned previously. The example below is from Technical Standards. This slide will be updated when there are examples in LANL RevCom.

Assign Users					
Entire Document: PD103, Worker Safety and Health Program, Document Review Your comments are due to Tech Support Writer of LANL TEST by 01/31/2020.					
Assign users to this document by selecting the checkboxes. Current assignments, if any, are checked; changes will override them. If a group is selected, all users in that group are assigned, regardless of individual selections in that group. Notify the assigned users in a separate step by clicking the Notify button. Get users and groups from another activity: P330-6 (Rev. 14), Nonconformance Control and Reporting, USQ/USI Review P330-6 (Rev. 14), Nonconformance Control and Reporting, Document Review					
Currently Assigned	(3) Groups	Delegates last notification date in red	Reviewers last notification date in red		
	□ Safety Auto-assiged to: None □ jim@doxcelerate.com □ kathleen@lanl.gov □ Kate Field □ Test Group Auto-assiged to: None □ elizabeth@doxcelerate.com		☐ elizabeth@doxcelerate.com ☐ jim@doxcelerate.com ☐ kathleen@lanl.gov		





Add Comments

When you have opened the document for review, you will see a section list at left. Note that your deadline for review is listed, too.

Section List

Your comments are due to RevCom Support Writer of Doxcelerate Technical Support by 01/29/2016.

Submit Comments

Please submit your comment package when you have finished. You can resubmit if you add/change comments before your deadline.

[2:1] 1. PURPOSE

[1:0] _ 2. CANCELLATION

[1:0] 3. DEPARTMENTAL APPLICABILITY

[1:1] 4. REQUIREMENTS

[0:0] 5.

RESPONSIBILITIES

[0:0] **7. REFERENCES**

Section: 1.0 - 2.0 Purpose; Authority and Applicability

1.0 PURPOSE

This document establishes the process for identifying, controlling, reporting, evaluating, and dispositioning nonconforming items to prevent their inadvertent installation, use, or shipment.

Add Comment

2.0 AUTHORITY AND APPLICABILITY

2.1 Authority

This document is issued under the authority of the Laboratory Director to direct the management and operation of the Laboratory, as delegated to the Associate Laboratory Director for Environment, Safety, Health, Quality, Safeguards, and Security (ALDESHQSS) as provided for in the Prime Contract. This document is derived from the Laboratory Governing Policies, particularly the section on management systems, and SD330, Los Alamos National Laboratory Quality Assurance Program.

- Issuing Authority (IA): Associate Laboratory Director for Environment, Safety, Health, Quality, Safeguards, and Security (ALDESHQSS)
- Responsible Manager (RM): Institutional Quality and Performance Assurance Division Leader (IQPA-DL)
- · Responsible Office (RO): IQPA Institutional Quality (IQPA-IQ) Group

Add Comment

Review text. The Add Comment button allows you to comment on the text immediately above.





Add Comments

You must choose comment type

Major comments address issues serious enough to preclude or significantly hamper accomplishing the program mission; complying with laws, rules and regulations; or fulfilling contractual obligations and formal commitments

Minor comments are text corrections

This window can be moved by dragging on this header. If the window disappears, simply resize your browser window and it will pop back in view.

Select a type

Major

Comment Type:

Save Comment

You may ask a question and/or edit text.

Session Timeout in:

24m 15s

Cancel

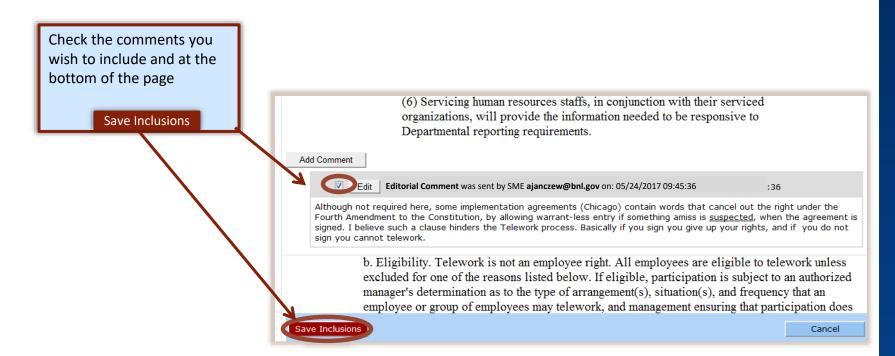
Save Comment

Click on Add Comment to open a window for your comment about errors in the first paragraph.



Include/Exclude Submitted Comments

You will review comments submitted by your Reviewers and Reporting Organizations.



Submit Comments

Please submit your comment package when you have finished. You can resubmit if you add/change comments before your deadline.





Complete Submission

Instructions for Delegate submissions

When you have completed your review, click on the Submit button to notify your Approval Coordinator and post your comments, changes, and recommendations to the system.

Use the Reports menu to review your work on this document.

Click one of the buttons below to submit the package.

Submit Comments

Submit your comments.

No Comments and Submit

Submit that you have no comments on this document.

Your submission has been recorded.

Warning: Please make sure that you selected some users if you want to send a notification. No notification sent.

This note will show at the top of the page to confirm your submission.





Reports – Comment Response

When the comment period closes **on a document to which you are assigned**, the author has 30 days to respond to comments submitted by Headquarters offices (Top Organizations)

Acceptance Levels are

- Accept The author will revise text as the reviewer requests
- Accept with Modifications The author accepts the comment but may not revise exactly as requested
- Reject No proposed solution provided

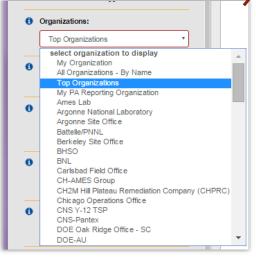
For the comment response report—with the document open—in the Reports menu, select Custom

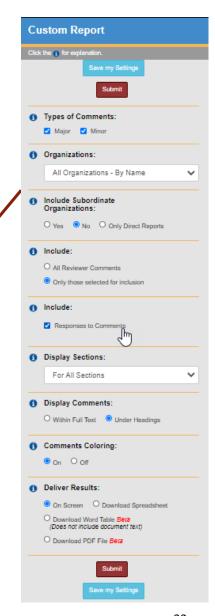
You can also select specific organizations for your organization's purposes.

Reports →

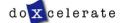
Quick

Custom









Reports - Comment Disposition

After submitting your comment package, you can track disposition.
On the Document List, select Comment Disposition and History (below the title).
Comments are

marked that they were included (^) or not included (×) in the organization's submission

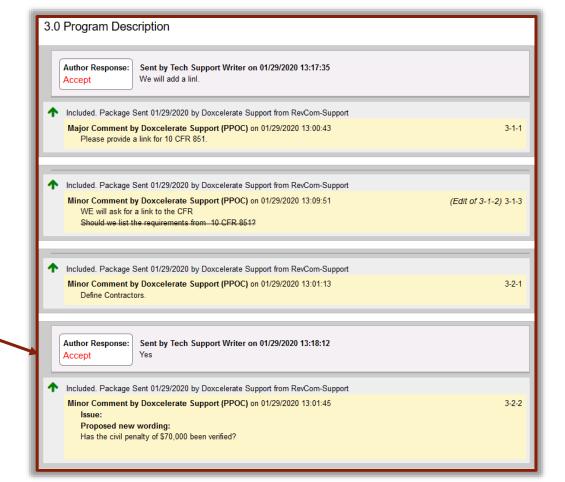
Author responses are included above your comment.

PD103, Worker Safety and Health Program

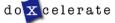
Subject Areas for this Activity: None selected.

Comment Disposition & History I References I

Comment Disposition & History | References | Discussion







Troubleshooting

- You do not have to complete comment entry or review of Reviewer comments in one sitting
- You must be certain that you have selected Save Comment for each of your entries
- You must select Save Inclusion for all comments you will send forward as being representative of your organization
- If the document is open for review, you can submit comments (your package) and go back in to revise comments or inclusions then resubmit to overwrite the previous submission

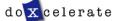
CAUTION:

This timer shows how much time remains in your session. As long as you are active (entering or reviewing comments) it will not time-out.

If you leave your office or have a visitor or telephone call, it is best to save your work. Otherwise, the system will time out after 30 minutes and your unsaved work will be lost.







Questions

Have Questions?
Need Assistance?
Need Training?

<u>Support@Doxcelerate.com</u>

505-663-1302



